



Remember the six
blind men!



PREVENT IT

- ✓ prepare
- ✓ agree process
- ✓ record agreements
- ✓ work as a group
- ✓ name problems

WHAT IF IT BREAKS OUT?

- ⇒ 5 minutes
- ⇒ Stories
- ⇒ Reflect back
- ⇒ Share your feelings
- ⇒ Listen

USE IT!

- context
- worst case
- go deeper
- what if
- win/win
- good intent

effective
group